



RDC report

- * NDIS contact points
- * Service Provider Portal
- * Reablement availability
- * Where do we go after RDC has left the building?



NDIS contact points

vicwestprovider@ndis.gov.au

Would the experts on Provider issues and the team to make aware of issues with ***thin markets***.

vicwestengagement@ndis.gov.au

Speaker Request, Community/Mainstream interaction with the NDIS. Good resource to put people in touch with the right team.



Service Provider Portals:

- * Today the Ladies from DSS will explain what **enforced** means, hopefully,
- * you need to put your waitlist button on when you are not able to address the service request within 4 – 6 weeks
- * If there is a huge waitlist THINK OUTSIDE THE SQUARE, can the district nurse assist, can the Community Care Staff assist so that they client is seen within that timeframe or period?
- * What happens if the Allied Health Professional talks to the client?

Reablement Availability



Regional Assessment Services (RASs) are required to use the National Screening and Assessment Form (NSAF) and guidelines to identify clients undergoing a Home Support Assessment (HSA) who would benefit from a reablement approach to home support services.

The national model for assessors anticipates that 10% of clients are referred for short term reablement services.

Leave a space an appointment available for a referral.



What to do when the RDC is gone.

- * First thing to do is **READ THE MANUALS**,
- * Contact Jo Xuereb at the Department of Health if the concern is policy related jo.xuereb@health.gov.au
- * Contact Dannielle Betheras at the Department of Social Services if the concern is grant agreement related CHSP.VIC.Team5@dss.gov.au,
- * Sorry Guys but the Sector Development Team are not RDC's so please don't send through your issues once the RDC role has finished and
- * There is no easy fix, you need to adjust your practice now, adopt the quality standards into your services and stay on top of the information coming out from DoH, DSS and DHHS.